

Consent with Personal Data Processing

version PIN_OS_1

Proper personal data processing is very important for us and data protection is of utmost importance, thus we would like to provide you with information related to your personal data processing.

If, reading this document, you find something unclear to you, we will be glad to explain any part or term hereof to you. Please contact us via e-mail on: dpo@procare.sk or in writing on the Operator's address (see below).

Please pay attention also to personal data protection related documentation available on websites www.procare.sk and www.svetzdravia.com

Who processes your personal data?

Your personal data are processed by operator – company ProCare, a.s., Einsteinova 23-25, 851 01 Bratislava, company ID: 35 890 568 (hereinafter the „**Operator**“).

You can contact the person responsible for personal data processing and supervising proper personal data processing at any time on e-mail address dpo@procare.sk

What personal data of you are processed by us?

The Operator processes the following data of you in electronic and documentary form: name, surname, contact data, sex, age, purchased products and services in the past, and terms of appointments to examinations.

What is the purpose and legal basis of your personal data processing by the Operator?

The operator processes your personal data within required extent in the following cases:

- a) fulfillment of Contract of Service Provision and Healthcare Provision Related Management that you are a contract partner to
 - for purpose of Client identification at conclusion, fulfillment and termination of the Contract,
 - for purpose of Operator's contract duties fulfillment, resulting from this Contract.

Provision of your personal data for these purposes is fully voluntary but required for conclusion of Complex Client Management Contract and its fulfillment. We wouldn't be able to conclude the contract without your data, and fulfill the related rights and obligations.

- b) fulfillment of legal duties based on special legal regulations
 - for purposes of observance of fundamental personal data processing principles, implementation and maintaining technical and organizational security measures including but not limited to prevention of unauthorized access to the systems and information, investigation of suspicious or identified security violations and reporting on such violation to competent persons and bodies, and processing and replying to requests and complaints of affected persons
 - for purposes of inspections performed by and requests of public power authorities,
- c) for purposes of legitimate Operator's interests, namely
 - protection of Operator's property or employees' health,
 - public order and security protection,
 - administration of contract related information,
 - determination, exercising and defending the Operator's legal claims
- d) based on your consent
 - for marketing purposes – promotion of companies included in ProCare Group, promotion of products offered by ProCare Group and satisfaction survey related to services provided by companies included in ProCare Group.

Consent conferred for the stated purposes is voluntary but required if you want to be contacted by us with product and service offers of ProCare Group. Your voluntary consent clearly confirmed with your signature can be withdrawn at any time in written form delivered to the Operator's registered

office. Withdrawal of consent shall not affect legal nature of personal data processing based on the consent before its withdrawal.

Will your personal data be provided to other recipients?

Your personal data can be provided to other companies within ProCare Group, especially to companies included in the ProCare Network pursuant to General Contract Terms of company ProCare, a.s., Einsteinova 23-25, 851 01 Bratislava, company ID: 35 890 568 for purpose of personal management services associated with healthcare provision aimed at ensuring your appointments to healthcare provision at healthcare facility of ProCare Network, which shall process your personal data as a mediator; to IT service providers, attorneys in law, auditors, archive and further persons that provide services to the Provider and who the Provider concluded contract with on personal data processing.

Will your personal data be transferred to third countries?

We don't intend to transfer your personal data to third countries.

How long will your personal data be processed for the intended purpose?

The Operator shall store your personal data within the Contract duration and after its termination until settlement of all commitments resulting from or related to it; eventually until the Operator's interest in the personal data processing ceases.

If the Provider processes your personal data on basis of your conferred consent, your personal data shall be processed by him within the consent validity or until the consent withdrawal.

Handling with your personal data, the Provider applies the principle of minimizing, i.e. your personal data shall become anonymous in the databases and IS upon lapsed period of obligatory personal data storage. ProCare Group has set forth strict internal principles of personal data storage, ensuring that the data are not stored longer than for period that the Operator is obliged or authorized to.

What are your rights associated with personal data processing?

Based on your written request, you have right to (i) require access to your personal data, (ii) require correction of your personal data, (iii) require deletion of your personal data, (iv) require restricted personal data processing, (v) raise objection against personal data processing, (vi) require transfer of your personal data, and (vii) file complaint at Personal Data Protection Office, Hraničná 12, Bratislava.

Is your personal data processing associated with automated decision making including profiling?

Your personal data processing is not associated with automated decision making including profiling.