



PATIENT RIGHTS

IN A HEALTHCARE FACILITY PROVIDING INPATIENT CARE IN THE FIELD OF PSYCHIATRY AND CHILD PSYCHIATRY

When receiving inpatient care in a healthcare facility providing inpatient services in the field of psychiatry and in the field of child psychiatry, every person shall, in addition to the rights under § 11, have the right to:

- a)** receive healthcare in the least restrictive environment possible,
- b)** wear their own clothes during their stay in the healthcare facility, if their current state of health allows it
- c)** take care of their personal hygiene and be allowed to perform personal hygiene tasks without the presence of other patients; if it is necessary for safety reasons for a healthcare professional to supervise the patient while showering, this should be a person of the same gender
- d)** have a lockable cupboard for their personal belongings; patients may store valuables in the healthcare facility's safe
- e)** receive visitors daily, if their health condition allows it,
- f)** receive and send mail and have the right to privacy when reading and writing letters
- g)** daily telephone contact via their own telephone or a device provided by the healthcare facility, if their health condition allows it
- h)** participate daily in walks in designated outdoor areas of the healthcare facility
- i)** to information and explanations that are understandable to him/her regarding the provision of health care and related procedures, the administration of medication that he/she is required to take, his/her state of health, prognosis, and treatment; the patient must be allowed to inspect his/her medical records and make copies thereof
- j)** to designate persons to whom information about his/her health condition will or will not be provided
- k)** to be provided with a modified diet, unless this is contrary to the prescribed individual treatment procedure; a modified diet means a diet that takes into account the patient's personal, cultural and religious preferences
- l)** use areas designated for smoking
- m)** submit complaints regarding the provision of healthcare in writing or orally and to be notified of the outcome of the complaint and the reasons for the outcome in a manner that is understandable to him/her

Patient rights are integrated into the Internal Patient Safety Assessment System at Penta Hospitals SK.